

RESULTS FOR PATIENTS

For Your Results, we advise the following:

- MOST results take anywhere from 3~7 days to return to us.
- All results are checked by a doctor when it becomes available, all NORMAL results will be filed and no formal communications entered into. Patients can make an appointment if they wish to discuss,
- If you would like these results WITHOUT a consult with the doctor you may be levied a small charge (\$10~20). Only NORMAL results will be email / faxed / printed without Dr consult, if you elect to do so you absolve MYH of any responsibility regarding these results. We do however allow “normal” results to be given by a nurse on the phone between the hours of 1~3pm on weekdays.
- With any **ABNORMAL** results, you will be contacted by a text message or phone call, and a subsequent appointment may be made (BB if the doctor agrees).
- Receptionists will at no time provide patients results (unless authorised by clinical staff previously).
- Our usual laboratory is MedLab and tests which are performed less frequently may take anywhere from 1~2 months, please check with the doctor and/or blood collector. Please be understanding as generally any waiting period is out of the control of our Medical Centre.