



RESULTS FOR PATIENTS

For Your Results, we advise the following :

- Most results take anywhere from 3~7 days to return to us.
- Any **ABNORMAL / RELEVANT** results we will text / phone / email you, for an appointment.
- All results are checked by a doctor when it becomes available, all NORMAL results will be filed and no formal communications entered into.
- We do however allow “normal” results to be given by a nurse on the phone between the hours of 1~3pm on weekdays. Reports can be provided for a \$10 administration fee.
- Receptionists will at no time provide patients results (unless given by clinical staff previously).
- Urgent requests (at the doctor’s behest) do still take up to 24~48 hours.
- Our usual laboratory is MedLab and tests which are performed less frequently may take anywhere up to a month please check with the doctor and/or blood collector. Please be understanding as generally any waiting period is our of the control of our Medical Centre.

MYH Management Jan 2020